

DRONE OVERVIEW

Drone Overview - Website Privacy Policy

1. INTRODUCTION

This is our privacy policy. It tells you how we collect and process data received from you on our site. If you have any comments on this privacy policy, please email them to info@droneoverview.co.uk.

2. WHO WE ARE

Here are the details that the Data Protection Act 1998 says we have to give you as a 'data controller':

Our site address is: www.droneoverview.co.uk

Our registered address is: 32 St Annes Road, Newquay, TR7 2SA

Our nominated representative is: Mr Joseph Lawson

3. WHAT WE MAY COLLECT

We may collect and process the following data about you:

- Information you put into forms or surveys on our site at any time
- A record of any correspondence between us
- Details of transactions you carry out through our site
- Details of your visits to our site and the resources you use
- Information about your computer (e.g. your IP address, browser, operating system, etc.) for system administration and to report aggregate information to our advertisers

4. COOKIES

We use cookies to distinguish users and improve our site. Please look at our Cookie Policy found on our website Terms and Conditions.

5. HOW WE USE WHAT WE COLLECT

We use information about you to:

- Present site content effectively to you
- Provide information, products and services that you request, or (with your consent) which we think may interest you
- Carry out our contracts with you
- Allow you to use our interactive services if you want to
- Tell you our charges
- Tell you about other goods and services that might interest you. We will also let other people do this, and we (or they) may contact you.
- If you are already our customer, we will only contact you electronically about things similar to what was previously sold to you.
- If you are a new customer, you will only be contacted if you agree to it.

- If you don't want to be contacted for marketing purposes, please tick the relevant box that you will find on screen.

Please note: We don't identify individuals to our advertisers, but we do give them aggregate information to help them reach their target audience, and we may use information we have collected to display advertisements to that audience.

6. WHERE WE STORE YOUR DATA

We may transfer your collected data to storage outside the European Economic Area (EEA). It may be processed outside the EEA to fulfil your order and deal with payment.

By giving us your personal data, you agree to this arrangement. We will do what we reasonably can to keep your data secure.

Payment will be encrypted. If we give you a password, you must keep it confidential. Please don't share it. Although we try to provide protection, we cannot guarantee complete security for your data, and you take the risk that any sending of that data turns out to be not secure despite our efforts.

7. DISCLOSING YOUR INFORMATION

We are allowed to disclose your information in the following cases:

- If we want to sell our business, or our company, we can disclose it to the potential buyer
- We can disclose it to other businesses in our group
- We can disclose it if we have a legal obligation to do so, or in order to protect other people's property, safety or rights
- We can exchange information with others to protect against fraud or credit risks.

8. YOUR RIGHTS

You can ask us not to use your data for marketing. You can do this by ticking the relevant boxes on our forms, or by contacting us at any time at info@droneoverview.co.uk.

The Data Protection Act 1998 gives you the right to see information we hold about you. We can charge you a fee (currently £10) for this service.

9. LINKS TO OTHER SITES

Please note that our terms and conditions and our policies will not apply to other websites that you get to via a link from our site.

10. CHANGES

If we change our Privacy Policy, we will post the changes on this page. If we decide to, we may also email you.

11. DISPUTE RESOLUTION

11.1 The Parties will use their best efforts to negotiate in good faith and settle any dispute that may arise out of or relate to this Agreement or any breach of it.

11.2 If any such dispute cannot be settled amicably through ordinary negotiations between the Parties, or either or both is or are unwilling to engage in this process, either Party may propose to the other in writing that structured negotiations be entered into with the assistance of a fully accredited mediator before resorting to litigation.

11.3 If the Parties are unable to agree upon a mediator, or if the mediator agreed upon is unable or unwilling to act and an alternative mediator cannot be agreed, any party may within 14 days of the date of knowledge of either event apply to LawBite to appoint a mediator under the LawBite Mediation Procedure.

11.4 Within 14 days of the appointment of the mediator (either by mutual agreement of the Parties or by LawBite in accordance with their mediation procedure), the Parties will meet with the mediator to agree the procedure to be adopted for the mediation, unless otherwise agreed between the parties and the mediator.

11.5 All negotiations connected with the relevant dispute(s) will be conducted in confidence and without prejudice to the rights of the Parties in any further proceedings.

11.6 If the Parties agree on a resolution of the dispute at mediation, the agreement shall be reduced to writing and, once signed by the duly authorised representatives of both Parties, shall be final and binding on them.

11.7 If the Parties fail to resolve the dispute(s) within 60 days (or such longer term as may be agreed between the Parties) of the mediator being appointed, or if either Party withdraws from the mediation procedure, then either Party may exercise any right to seek a remedy through arbitration.

11.8 Any dispute shall not affect the Parties' ongoing obligations under the Agreement.